



Expand Your Factory Radio

add

iPod®



**TY1
Owner's
Manual
Neo Gateway**



Enjoy The Music

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Neo Gateway & Optional Add-ons



Factory Radio
Not Included



Neo Gateway Harness

iPod
Not Included



11Ft. iPod Cable



Neo Gateway



3Ft. HD Radio Cable



HD Radio™ Tuner



1. Introduction

Thank you for purchasing the ® Neo Gateway. The Neo Gateway is designed to provide endless hours of listening pleasure from your factory radio. To ensure that your iPod performs correctly with your radio, we recommend that you read this entire manual before attempting installation of the Neo Gateway.

The Neo Gateway allows connectivity for iPod and the HD Radio tuner (HDRT sold separately), enabling full control of these devices from the factory installed radio. It also retains original system features such as satellite radio and rear seat entertainment (if equipped).

2. Precautions

UPDATING iPod FIRMWARE

For proper operation of the Neo Gateway, your iPod must be updated with the most recent version of firmware from Apple. This is done on your computer. To update the software on the iPod go to: <http://www.apple.com/ipod/download/>.

Follow the directions on the website to complete the download. There is no charge for this update.

PREVENTING DAMAGE TO YOUR VEHICLE OR IPOD.

To eliminate the risk of an electrical short, we recommend disconnecting the vehicle's battery prior to installation. If you do not feel comfortable making these connections, we suggest you seek professional installation. We recommend that the iPod be disconnected from the interface when the vehicle is not in use.

PROPER MOUNTING LOCATION

Securely install the interface in a location free from; heat, humidity, moving parts, sharp metal edges or direct sunlight. We recommend securing the interface to a suitable location using; double sided tape, Velcro™ or zip-ties.

3. Compatibility Notes

This section will inform you of the specific requirements for your factory radio to be compatible with the Neo Gateway. These notes will inform you of any issues or circumstances that can affect the compatibility of our product with your radio, audio system, or accessories. Not all Factory radios are compatible with the Neo Gateway. The Neo Gateway will only work on models equipped with the specifications listed below. Please read and understand these notes before proceeding:

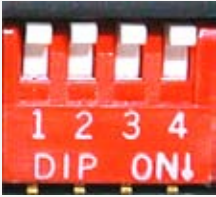
Radio Requirements

Radios have a button labeled “SAT” or “AM/SAT”. This indicates that the required connection is present on the rear of the head unit and that the radio has the necessary functionality to operate the Neo Gateway.

4. Dipswitch Settings

All 4 dipswitches MUST be set in the OFF (up) position for proper operation. (Fig. A)

ALL VEHICLES



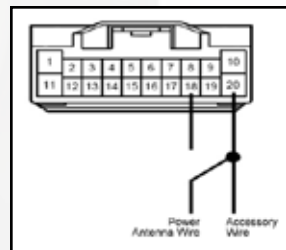
5. Installation

1. When making electrical connections it is always recommended that the vehicle's battery be disconnected from the electrical system before performing the installation.
2. Carefully remove the trim panels covering the 10mm bolts that secure the radio into the dash cavity. Remove these bolts, and carefully pull the radio from the dash of the vehicle. This will provide access to the factory radio connectors where you will connect the Neo Gateway harness.
3. Disconnect the factory 12-Pin harness (if present) from the back of the radio. Disconnect the antenna from the radio.
4. Connect the 8-Pin iPod docking cable into the first port on the Neo Gateway (farthest away from dipswitches). Carefully run the 11 foot iPod cable behind the dash to the location where the iPod will be mounted or stored (for example the glove box or center console). This location will vary based on the vehicle, and the customer's preference. When running this cable through the dash be sure to secure it away from moving parts or sharp metal edges that may damage the cable.
5. If connecting the HD Radio Tuner (HDRT sold separately), make the following connections **before connecting the Gateway to the vehicle**. Plug the 3 foot HD Radio Cable (8-Pin mini-din to 8-Pin mini-din) cable into the second port (closest to the dipswitches) on the Neo Gateway. Connect the other end of this cable into the HD Radio tuner. Connect the factory antenna cable into the antenna connection on the HD Radio tuner (HDRT).

NOTICE:

After removing the radio, if there are two antenna leads connected into the back of the radio, your vehicle is equipped with a diversity antenna system. When connecting the HDRT follow these steps to provide ensure the best performance of the HD Radio Tuner. If you do not feel comfortable making these connections you will need to purchase the TYHD harness (sold separately).

1. Locate factory Power antenna wire in radio's wiring harness. This wire will be in Pin location #18 (See Diagram)
2. Cut this wire about 2 inches from the back of the radio.
3. Carefully remove about ½ an inch of insulation from the wire on the VEHICLE'S side. (Not the wire connecting into the radio)
4. Locate the accessory wire Pin location # 20 (See diagram)
5. About 2 inches away from the radio carefully remove about ½ an inch of insulation from this accessory wire.
6. Connect the vehicle's side of the Power antenna wire(stripped) to the accessory wire. (solder this connection to ensure the best connection possible)
7. Insulate this new connection on the Accessory wire to prevent an electrical short



6. Plug in the male connectors on the TY1 harness into the 12-pin port on the back of the radio. Next, connect the factory 12-pin harness (if present) into the female connector on the TY1 harness. Be sure to make a firm connection but do not force it. Plug the Black micro-fit 24-pin connector on the TY1 harness into the Gateway Neo Gateway box.

7. To complete the installation secure the Neo Gateway (Gateway) and HD Radio tuner (HDRT if equipped) into the cavity in the dash behind the radio. Be sure that the cables and interface modules are not near moving parts or sharp metal edges as they may damage the cables. To prevent rattling noises inside the dash, use zip ties, tape, or other fasteners to mount the interfaces securely.

8. With all connections made, reconnect the vehicle's battery, insert the key into the ignition, and turn the vehicle on. Check for proper operation of the Neo Gateway and HD Radio tuner before reinstalling the factory dash panels.

9. Note: The first time you access the Gateway, your radio may display "DEV INIT" while the device is initializing. If this is displayed, please wait one minute then cycle the ignition off and on. Then access SAT mode again to begin normal gateway operation.

6. iPod Operation

Entering Mode Select Menu

Press the "**AM/SAT**" button to switch to AM then again to switch back to SAT. Turn the rotary knob to scroll through the available sources. Once "IPOD" is displayed, press **PRESET 3** to select the displayed mode.

Next Track

Turn the rotary tune knob clockwise to advance to the next track.

Previous Track

Turn the rotary tune knob counter-clockwise to move back to the previous track.

Fast Forward

Press **PRESET 2** repeatedly to fast forward the song that is playing.

Rewind

Press **PRESET 1** repeatedly to rewind the song that is playing.

Entering "BROWSE" Menu / Select

Press **PRESET 3** to enter the "BROWSE" menu or to make a selection while in the "BROWSE" menu.

Menu UP

Press **PRESET 4** to move up one folder in the "BROWSE" menu.

Exit Browse menu

After 10 seconds of inactivity, the Browse menu will time out and return to normal operation.

Steering Wheel Controls

Press the "**^**" button to advance to the next track.

Press the "**v**" button to return to the previous track.

Browse by Artist

Press Preset 3 to enter the browse menu.

"PL: LIST" will appear on your display.

Turn the rotary tune knob or Press "SEEK>" until ARTIST is displayed.

Press Preset 3 to select browse by Artist.

The list of Artists on your iPod will be displayed one at a time in alphabetical order. "AR" will be displayed in front of the artist's name to indicate that you are searching for an artist.

Turn the rotary tune knob or Press "SEEK>" to cycle through the artists.

When the desired artist is displayed on the radio,

Press Preset 3 to select the artist and display the albums by that artist.

The Albums from the selected Artist will be displayed one at a time in alphabetical order. "AL" will be displayed in front of the name of the album to indicate you are searching for an album.

Turn the rotary tune knob or Press "SEEK>" to cycle through the albums.

Once the desired album is displayed,

Press Preset 3 to select the desired Album.

The first song in the album will be displayed. "TR" will be displayed in front of the song title to indicate that a "track" or song title is being displayed.

Turn the rotary tune knob or Press "SEEK>" to cycle through the songs in the selected album.

Songs are listed in the order in which they appear in the album, not alphabetically. Once the radio displays the name of the desired song,

Press Preset 3 to select and play the desired song.

The display will automatically change to show the title of the chosen song. Press the "TEXT" button to toggle between track title and artist name.

7. HD Radio Operation

Entering Mode Select Menu

Press the “**AM/SAT**” button to switch to AM then again to switch back to SAT. Turn the rotary knob to scroll through the available sources. Once “HD RADIO” is displayed, press **PRESET 3** to select the displayed mode.

Tune Up

Turn the rotary tune knob clockwise manually tune up.

Seek Up

Press the **SEEK>** button to seek up to next available station.

Tune Down

Turn the rotary tune knob counter-clockwise to manually tune down.

Seek Down

Press the **<SEEK** button to seek down to the next available station.

Changing Bands

Press the “**AM/SAT**” button to switch between AM and FM bands.

Store Presets

Press and hold the preset button where you wish to store the preset for 2 seconds. The screen will display “PR SAVED” and your preset has been stored into memory.

Recall Presets

Press the preset button (1-6) for the preset you wish to recall.

Changing Display

Press the “**TEXT**” button to toggle between HD artist and HD title.

8. Selecting AUX Input

Entering Mode Select Menu

Press the “**AM/SAT**” button to switch to AM then again to switch back to SAT. Turn the rotary knob to scroll through the available sources. Once “AUX” is displayed, press **PRESET 3** to select the displayed mode.

Selecting between AUX1 / AUX2

If you are currently in AUX1 or AUX2 mode turn the rotary knob to enter the mode select menu. Once AUX1 or AUX 2 is displayed on the screen press Preset 3 to select.

9. Selecting Factory Installed Sat (if equipped)

Entering Mode Select Menu

Press the “**AM/SAT**” button to switch to AM then again to switch back to SAT. Turn the rotary knob to scroll through the available sources. Once “SAT” is displayed, press **PRESET 3** to select the displayed mode.

Factory Sat Operation

Refer to the owners’ manual that came with your factory radio.

10. Troubleshooting

Symptom	Cause	Remedy
Radio shows iPod not connected	iPod cable is not connected to iPod or Gateway.	Verify the docking cable is connected to the Neo Gateway, and the iPod
I can not correctly control the iPod through the radio.	The iPod firmware may be out of date.	Update iPod firmware for free at http://www.apple.com/ipod/download
I have updated my iPod's firmware and still have control issues	Sometimes the iPods needs to be reset	Press and hold the click wheel (center button) and the menu button for 10 seconds. This will reboot the iPod. YOU WILL NOT LOSE MUSIC on the iPod by doing this reset
I don't see iPod artist or song information on the screen	The radio is displaying a different text field	Press the Text / Scan button to see text
I can't use my iPod's click wheel to select music	The iPod is in external control mode. This allows text to be displayed on the radio screen	Press the Aux / Sat button and select AUX 2 source to control the iPod manually using the click wheel
The Neo Gateway does not recognize the HD Radio tuner (HDRT)	The HD tuner was not properly connected when the Gateway was first connected and initialized.	HDRT must be connected before the Gateway is powered on . Disconnect the Gateway from the vehicles harness for 5 minutes. Verify the 8 pin DIN HDRT cable is securely connected at both ends before reconnecting the vehicle harness.
Radio shows "DEV INIT"	Gateway device is initializing	This only occurs the first time the Gateway is powered on. Wait a few minutes, cycle ignition off and on then enter SAT Mode.
When I listen to the factory AM or FM radio there is only static, no audio.	Factory antenna cable is connected to the HD Radio tuner.	Use Gateway to access HD Radio source. This will provide all AM and FM reception for your vehicle.
No AM or FM reception using the HD Radio source	Factory antenna cable is not connected to the HD Radio tuner (HDRT)	Remove from factory radio, connect into HDRT module. Note* some vehicles need to use the supplied antenna adaptor to make this connection.
HD Radio station quality fluctuates or is lost randomly	The HD Tuner is temporarily losing reception of the Digital HD Radio broadcast signal	This is expected performance. The Digital HD Radio playback will resume in areas of higher broadcast signal strength.

11. Warranty

One Year Limited Warranty

The quality controls used in the manufacture of this product will ensure your satisfaction. This warranty applies only to the original purchaser of this product from an authorized dealer. This warranty covers any supplied or manufactured parts of this product that, upon inspection by authorized personnel, is found to have failed in normal use due to defects in material or workmanship. This warranty does not apply to installation expenses. Attempting to service or modify this unit, operating this unit under conditions other than the recommended voltage will render this WARRANTY VOID.

Unless otherwise prescribed by law, shall not be liable for any personal injury, property damage and or any incidental or consequential damages of any kind (including water damage) resulting from malfunctions, defects, misuse, improper installation or alteration of this product. All parts of this product are guaranteed for a period of 1 year as follows:

Within the first 12 months from date of purchase, subject to the conditions above, will repair or replace the product at their discretion, if it is defective in material or workmanship providing it is returned to an Authorized Neo Car Audio Dealer, with PROOF OF PURCHASE from an authorized dealer.

Warning:

This equipment may be reset by unintentional electrostatic discharge during operation. Exposure to direct sunlight or extreme heat may cause damage or malfunction.

FCC Class B Radio Frequency

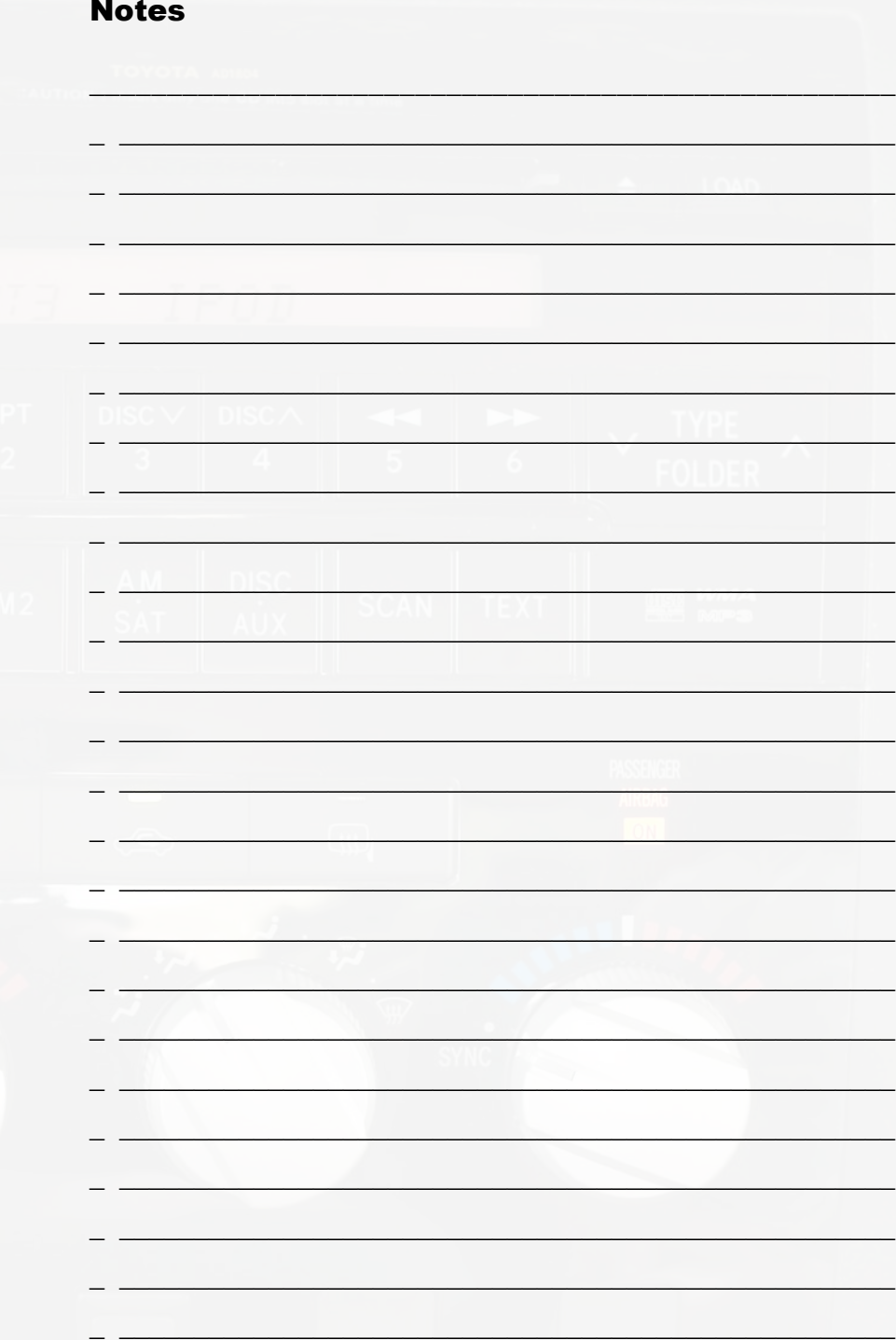
Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorientate or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that of which the receiver is connected.
4. Consult the dealer or an experienced radio / television technical for help.

Notice : The changes or modifications not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

Notes



The logo for NEO CAR AUDIO features the word "NEO" in a stylized, blue-outlined font with a slight 3D effect. Below it, the words "CAR AUDIO" are written in a simpler, blue, sans-serif font. The entire logo is reflected on a light blue surface below it.

NEO
NEO CAR AUDIO